

**Position Summary:** The Software Implementation Technical Lead is responsible for supporting all technical aspects of client and internal software implementations, including initial installations and subsequent updates. This position will work with project management and process consultant resources to complete implementation projects and provide ongoing support of those implementations.

**Essential Functions:** The Software Implementation Technical Lead is responsible for:

- Participating on project teams as a contributing member by performing implementation technical activities including server installation, database administration, software configuration, software interfaces, legacy data conversion, and report writing.
- Conducting ongoing technical support of software implementations including issue troubleshooting and resolution as well as periodic software updates. Either activity could result in additional updates to delivered software, configurations, interfaces, or reports.
- Contributing to the development of verification & validation plans, testing, and generation of test reports.
- Assisting with development/refinement of procedures and training materials related to technical implementation, support, and administrative activities in compliance with applicable regulations and standards, such as FDA QSR and ISO 13485.
- Assisting with the training of client technical resources as appropriate to allow the client to perform technical support activities as contractually outlined.

**Other Responsibilities:** The Software Implementation Technical Lead is responsible for:

- Participating in the execution and maintenance of Reglera’s Quality Management System as requested by Reglera’s Management Team.
- Assisting with Reglera IT infrastructure management as requested by Reglera’s Management Team.

**Education, Training, and Skill Recommendations/Requirements:**

<b>General</b>	<b>Requirements:</b> <ul style="list-style-type: none"><li>• Demonstrated ability to work on a team and deliver high quality work on time</li><li>• Comfortable in both lead and support team roles</li><li>• Good oral and written communication skills</li><li>• Use of standard MS Office, including Word, Excel, PowerPoint, Visio</li></ul>
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	<ul style="list-style-type: none"> <li>• Ability to travel up to 50%</li> </ul> <p><b>Recommendations:</b></p> <ul style="list-style-type: none"> <li>• Experience with PTC Windchill and NetRegulus NetRM software</li> <li>• FDA compliance working knowledge (QSR, Part 11)</li> <li>• Target three-plus years of domain-specific work experience</li> <li>• Relevant education and industry certifications</li> </ul>
<b>System Installation, Technical Configuration, DB Administration</b>	<p><b>Requirements:</b></p> <ul style="list-style-type: none"> <li>• Knowledge of JBoss, Tomcat, PLSQL, Transact SQL</li> <li>• Server hardware and software installation</li> <li>• Use of source code control software such as Source Safe</li> </ul> <p><b>Recommendations:</b></p> <ul style="list-style-type: none"> <li>• Java programming knowledge</li> </ul>
<b>Custom Report Development</b>	<p><b>Requirements:</b></p> <ul style="list-style-type: none"> <li>• Crystal Report knowledge</li> <li>• Database stored procedure knowledge</li> </ul>
<b>External System Integration and Legacy Data Migration</b>	<p><b>Requirements:</b></p> <ul style="list-style-type: none"> <li>• Database knowledge (Oracle, SQL, Sybase, Access)</li> <li>• Web services knowledge</li> <li>• Service oriented architecture knowledge</li> <li>• PLSQL, Transact SQL, (Oracle Import/Export Data)</li> </ul>

Applicants should email resumes to [williamsc@reglera.com](mailto:williamsc@reglera.com).